

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of June 2019  
C.G.No:421/2018-19/Guntur Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao  
Sri. A. Sreenivasulu Reddy  
Sri. D. Subba Rao  
Sri. Dr. R. Surendra Kumar**

**Chairperson  
Member (Finance)  
Member (Technical)  
Independent Member**

**Between**

**J. Prameela Rani,  
1-794/11,  
Bank Colony,  
Chilakaluripet,  
Guntur -Dist**

**Complainant**

**AND**

1. Junior Accounts Officer/ERO/Chilakaluripet
2. Assistant Executive Engineer/O/Chilakaluripet T-2
3. Deputy Executive Engineer/Chilakaluripet
4. Executive Engineer/O/Guntur Town -2

**Respondents**

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**ORDER**

1. Complainant presented a complaint stating that he is having net metering facility for his service connection No. 9121300043981. He has not received the amount towards excess of export over import hence requested to arrange the same.
2. The respondent No.4 in his written submission has explained that the net metering bill will be settled for every six months i.e. for the period from January - June in the month of July and July - December in the month of January based on the monthly consumption and generation by the unit of the consumer. If the generation in any month is in excess of the consumption of the consumer then the payment will be applied to the above periods. In the instant case the solar net metering was started in the month of 04/2016 and payment was already arranged by the circle office for the excess units generated during settlement period 07/2016 to 12/2016 for the excess units generated 327 units a @ 5.34 per unit amounting to Rs.1746/-. The payment was made on 07.02.2018 to the Indian Bank account No. 6169982649. Similarly the settlement from 1/2017 to 06/2017 for excess

**DESPATCHED**

**DATE/C**  
**10/7**

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units of 706 settled @ 5.34 per unit for 322 units and @ 5.58 for 384 units amounting to Rs.3,862/- on 07.02.2018 to the same Indian Bank account. Further since there are no excess generated units from 07/2017 to 12/2018 no amount was paid to the complainant.

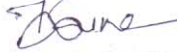
3. When the complainant was contacted over phone by the Secretary/ Forum at 3.45. P.M. on 30.05.2019 the complainant's husband Vasantha Kumar has informed that solar net metering payments were credited to his account and expressed his satisfaction.
4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off accordingly.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/- <b>Member (Finance)</b>	Sd/- <b>Member (Technical)</b>	Sd/- <b>Independent Member</b>	Sd/- <b>Chairperson</b>
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**Forwarded By Order**



**Secretary to the Forum**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.  
Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.  
Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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